IMPORTANT NOW, MORE THAN EVER

Delivery Network



DELIVERY NETWORK

Your members count on you to lead

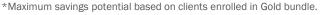
Provide savings on medications and keep them safe at home It's one benefit change that can save you and your members money while supporting social distancing during COVID-19.



\$10 PER SCRIPT SAVINGS Members save on every 30-day prescription filled at preferred pharmacies **19%**More than ever, keeping
members out of the hospital
is critical, through better
prescription adherence

YOU COULD SAVE \$61.86 PMPY BY ENROLLING NOW*

EXPRESS SCRIPTS



**Based on 90-day fills at the Express Scripts pharmacy

CHAMPIONS

FOR

Clear call to action for members

WORKING TOGETHER TO RAISE MEMBER AWARENESS

MULTIPLE TOUCH POINTS

- · Client toolkit promotes network before go-live
- Letters, emails before go-live and after courtesy fills, then 100% copay penalty
- · Calls to members filling maintenance meds at retail
- Therapeutic Resource Center[®] counseling

POWERFUL SUPPORT

- Online decision center, Rx transfer
- Live concierge transfer services
- On-the-go tools, reminders and updates

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<First name>,

<Employer> and Express Scripts are making it easier to save time and money by switching from a 30-day supply of your daily medication to a 90-day supply from the Express Scripts Pharmacy® Home Delivery.

You'll stay safe at home and make fewer payments, and be less likely to miss a dose, since you won't be refilling as often.

If your doctor prescribes you a daily medication or if you're already taking one, ask for a 90-day prescription...or visit *express-scripts.com* today.



Personalized letters 🕒 Promotional toolkit

Member experience

Members can ask for delivery from select local pharmacies, then transfer their medications to home delivery from the Express Scripts Pharmacy[®] ongoing, all without ever leaving their house

FIRST FILL

Quickly receive medications from 19K retail pharmacies offering local delivery and preferred copay

NEXT 2 FILLS

Receive delivery of courtesy fills at local pharmacies prior to transferring to Express Scripts Pharmacy®

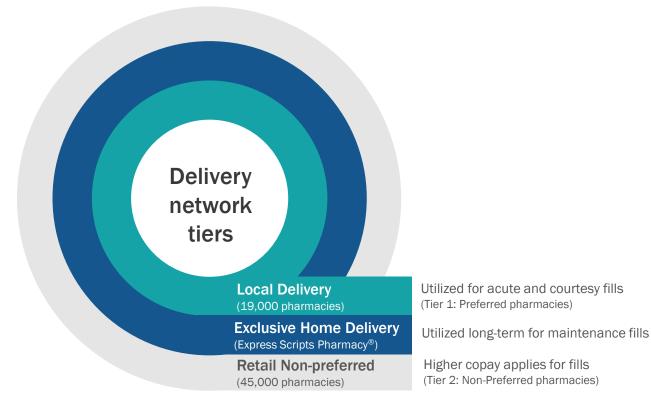
THIRD FILL

Medications should be transferred to home delivery from the Express Scripts Pharmacy[®] for long-term delivery

Home delivery is extremely critical now, more than ever



Understanding pharmacy tiers



Pharmacies by tier

Local Delivery tier fills medications for courtesy fills prior to moving to Express Scripts Pharmacy[®]

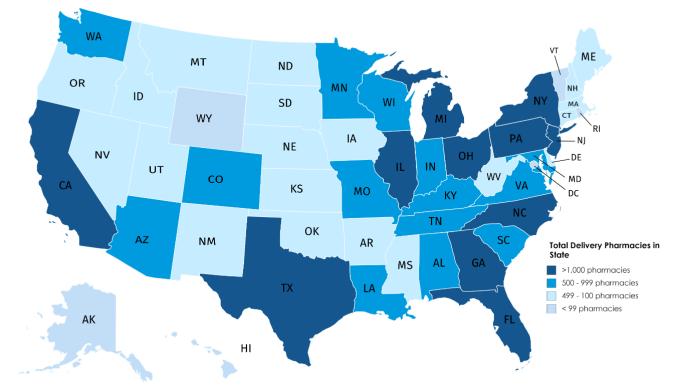
Tier 2 also fills medications, but at a slightly higher copay

Express Scripts Pharmacy®

must fill maintenance medications long-term (after courtesy fills at local retail pharmacies)

DELIVERY NETWORK

Pharmacies by state







CHAMPIONS FOR BETTER⁵⁴